

MANNA ENTERPRISES SERVES UP ADVANCED SECURITY

WITH MANAGED SECURITY SERVICES FROM TRUSTWAVE

Founded in 1982 and based in Alabama, Manna Enterprises is a privately held restaurant franchisee of Jack's Family Restaurants, Inc. With more than 300 employees across nine locations, the Manna stores are best known for quality service and quality food, especially the famous "Big Jack" burger. With the ever-present growth in internet threats, Manna Enterprises wanted to take a proactive approach to ensure its security is also high quality.

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— Brian Reaves
Vice President of Operations, Manna Enterprises



QUICK OVERVIEW

Trustwave Managed Security Services empowers Manna Enterprises to adopt proactive security measures, simplify PCI DSS compliance and increase value to its customers through secure wireless access at nine store locations.

Manna
Enterprises,
Inc.

THE CHALLENGE

Managing the day-to-day operations and maintenance of a busy restaurant franchise is challenging enough, but with consistent news headlines highlighting data theft and other successful cyberattacks on organizations, Manna Enterprises decided it was important to be more proactive with its security.

The company had basic security controls in place and conducted regular penetration tests. However, it wanted to implement additional protection, such as unified threat management and around-the-clock network monitoring to improve its security posture. In addition, with today's widespread mobile device use, Manna Enterprises wanted a way to safely provide wireless access to patrons without compromising security.

The company's goal of advancing its security came with additional challenges, specifically, finding the resources and the right expertise to handle the implementation of the solution and ongoing management. As well, Manna Enterprises sought a partner that could help simplify efforts to meet Payment Card Industry Data Security Standard (PCI DSS) requirements and provide 24/7 network monitoring.

THE SOLUTION

Brian Reaves, vice president of operations at Manna Enterprises, evaluated vendors and quickly narrowed the selection to Trustwave Managed Security Services. With Trustwave, Manna Enterprises has a top-rated partner to monitor its network security, simplify PCI DSS compliance requirements and offer secure wireless access to its customers at all locations.

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With Trustwave as a partner, Manna Enterprises advanced its security posture through solutions like security information and event management, file integrity monitoring, security awareness education and unified threat management, including firewall and network access control support. In addition, the company was able to adopt a "set-it-and-forget-it" approach to its ongoing security management. "We didn't

want to spend hours each week on security," said Reaves. "With Trustwave helping to monitor our security, we don't need to worry about it anymore. The peace of mind Trustwave gives us is priceless."

With Trustwave, Manna Enterprises also no longer worries about the PCI DSS audit and reporting process. "Trustwave makes it easy to fill out the annual PCI DSS Self-Assessment Questionnaire with straightforward instructions that are simple to understand," said Reaves. "Trustwave helps relieve any compliance complexities and is there for us if any issues arise, which is a nice value-add."

Manna Enterprises strives to consistently deliver a high-quality customer experience, and as part of that goal, the company was excited to introduce free wireless access for guest use. And, working with Trustwave gave Manna Enterprises the confidence that the roll out and wireless access support provided by the unified threat management solution were done with the highest levels of security to help ensure protection of its systems and data.

THE RESULTS



Simplified PCI DSS compliance audit and reporting.



Gained peace of mind that network is secure.



Introduced secure wireless access for its guests.



Alleviated resource constraints.



Smart security on demand

For more information: <https://www.trustwave.com>.

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